



OFFICIAL STATEMENT

Regarding Recent Water Service Billing Statements

The Mayor and the Board of Aldermen of the Town of Terry, Mississippi, wish to address the concerns recently raised by residents regarding their water service statements. We acknowledge the frustration these charges have caused. These concerns are valid, and we take them seriously.

The Town has recently completed the installation of new digital water meters for approximately 500 constituents' residences, replacing prior meters that were, in many instances, inoperable or absent. As a result, the most recent statement reflects an adjustment beyond a standard billing period. The City anticipates that subsequent statements will reflect accurate, current consumption.

The Mayor and Board are presently reviewing the matter in full in order to provide residents with a clear and complete explanation of how these charges were determined. This matter will be addressed in a public meeting, and notice of the date, time, and location will be provided to the community as soon as it is scheduled.

The Mayor and Board appreciate the community's patience as this matter is reviewed and remain committed to resolving it in a transparent and equitable manner.

Respectfully,

Mayor Bruce A. Hopkins
Board of Aldermen